



Here's How to Connect to BU Secure Wireless!

Use the instructions below for your computer.
For a wired connection, refer to the instructions on the back.

Windows

8

1. On the **Start** screen, move your mouse to the right corner of the screen. Click the **Settings** gear in the sidebar menu that appears.
2. Click the wireless bars icon. It should be labeled "Available".
3. Under Wi-Fi, select **BU Secure Wireless**
4. Click **Connect**
5. If you see a message that asks you to connect or terminate, click **Connect**
6. Enter your Butler username and password and click **OK**
7. You should now have Internet access

1. Click the **Wireless Icon** in the system tray (bottom right down by the clock)
2. Select **BU Secure Wireless** from the list of Wireless Network Connections then click **Connect**
3. If you see a message that asks you to connect or terminate, click **Connect**
4. Enter your Butler username and password and click **OK**
5. You should now have Internet access



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Mac

1. Click the **Wi-Fi/Airport Menu** (top of screen next to speaker icon) and select **BU Secure Wireless**
2. Enter your Butler username and password, leave the 802.1x/Mode field set to **Automatic** and ensure **Remember this Network** is checked, then click **OK**.
3. If your keychain asks to store your password, click **Always Allow**
4. Click **Continue**, enter your computer password when prompted, and click **OK/Update Settings**
5. Click the **Wi-Fi/Airport Menu**, select **Open Network Preferences**, select **Wi-Fi**, then click the **Advanced** button
6. In the **Preferred Networks** list, drag BU Secure Wireless to the top of the list
7. Click **OK**, then click **Apply**, then close the Network Preferences window
8. You should now have Internet access

Setting up a personal printer in your room?

Be sure to disable its wireless capabilities and print by directly connecting it to your computer via USB cable.
Wireless printing interferes with Butler's network!

More Information

Once your computer is connected, just visit www.butler.edu/it for information about connecting your tablet, smartphone, streaming device, gaming system, or other mobile device.

You can also find out more about BUmail, BUfiles, Moodle, My.Butler, managing your Butler password, cable TV, Google Apps, printing, labs, libraries, safe computing, free antivirus, and software discounts!



www.butler.edu/it

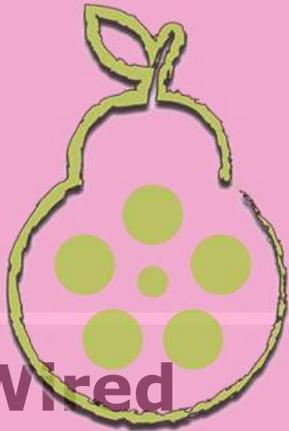


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Wired

Windows 8 & 7



Wired
Mac

1. Plug your computer into a RED Ethernet port using an Ethernet cable
 2. **On Windows 8:**
On the **Start** screen, move your mouse to the bottom right corner and click the **Search** icon in the sidebar menu that appears. Type **Services** and press **Enter**.
On Windows 7:
Click Start Menu and type **Services**, then press **Enter**
 3. Scroll down in the list that appears and **double click** the **Wired Autoconfig** service
 4. Change the **Startup type** to **Automatic** and click **Start**, then click **OK**
 5. Click Start Menu and type **View network connections**, then press **Enter**
 6. Right click **Local Area Connection** and select **Properties**
 7. Click the **Authentication** tab
 8. Ensure the **Enable IEEE 802.1x authentication** box is checked
 9. Ensure the **Network authentication method** is set to **PEAP**
 10. Click the **Settings** button, click **Configure**, then **uncheck** the box next to **Automatically use my Windows logon name and password**
 11. Click **OK**, then click **OK** again
 12. Click **OK** (Win 7: ensure the Fallback to unauthorized network access is checked)
 13. Ensure the **Specify Authentication Mode** box is checked and that **User Authentication** is selected
 14. Click **OK**, then click **OK** again
 15. Disable and then re-enable the **Local Area Connection**
 16. **On Windows 8:**
On the **Start** screen, move your mouse to the bottom right corner and click the **Settings** gear in the sidebar menu that appears. Click on the computer/ethernet cord icon. Under **Connections**, select **butler.edu**, and click **Connect**.
On Windows 7:
Click the balloon that appears prompting for **Additional Information...**
 17. Enter your Butler username and password. The domain is **BUTLER**. Click **OK**
 18. You should now have Internet access
1. Plug your computer into a RED Ethernet port using an Ethernet cable
 2. You should see an 802.1x Authentication prompt (if not, contact the Help Desk)
 3. Enter your Butler username and password, then click **OK**
 4. You should now have Internet access

IT Help Desk

The Help Desk provides computer assistance and other technology-related services. The Help Desk can help diagnose technology issues and recommend possible solutions. A full list of services and hours are available on the Help Desk web page at www.butler.edu/it/help.

Welcome Week Help Desk Hours

- Saturday, August 23: Noon - 6 p.m.
- Sunday, August 24: 10 a.m. - 3 p.m.
- Monday, August 25: 7:30 a.m. - 6 p.m.
- Tuesday, August 26: 7:30 a.m. - 6 p.m.

Standard Help Desk Hours Beginning Wednesday, August 27

- Monday - Friday: 7:30 a.m. - 7 p.m.
- Sunday: 2 p.m. - 5 p.m.



317-940-HELP (4357)



itrequest.butler.edu



helpdesk@butler.edu



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